

# Deford's Custom Millwork Warranties and Disclaimers

Deford's Custom Millwork Will guaranty all doors sold for a period of one year from the date of shipment. All doors are guaranteed to be free of defects that would render them unserviceable for the purpose intended. It shall be at Deford's option to repair or replace any defective door to the same condition as it was originally supplied.

Rehanging or repainting is not included and reimbursable by Deford's Custom Millwork..

In some cases Deford's may sell doors that have extended warranties. These warranties may vary by manufacturer. Please ask your Sales Representative for specific doors that carry extended manufacturer warranties.

## The Following Warranty Requirements and Exclusions Apply:

- (1) Any defects must be reported before painting or staining. Natural variations in color and texture of wood are not to be considered defects.
- (2) Deford's is not responsible for damage to glass that is not reported within 24 hours of delivery.
- (3) Doors must be installed properly and squarely in the opening to avoid the appearance of warpage. Units out of square are not covered by warranty. Warpage shall not be considered a defect unless it exceeds 1/4" out of plane. Doors larger than 3/0 x 8/0 are not warranted against warpage.
- (4) All doors must be sanded with a fine grit sandpaper to remove any scratches, milling marks or other imperfections in the door.
- (5) All six sides of a door must be finished to maintain warranty. Painted doors must first be coated with an alkyd-based primer before finishing. Water based primer will void the door's warranty. Doors should be finished with two coats of oil based paint. Stained doors should be coated with a sanding sealer to controlun wantedreactions to chemicals found in some species of wood. Two coats of exterior grade polyurethane should be used to finish the door.

Paneling, Moulding or Plywood that proves to be defective shall be replaced. Deford's shall not be responsible for any labor charges incurred from installation, removal or finishing of the product.

## Credit Returns

Deford's Custom Millwork will pick up excess material from the garage upon request. Credit will be issued only under the following conditions: (1) It is in resalable condition. (2) It is a stock item. (3) Moulding is at least six feet in length. \*Note – Pre-hung door units are made to order and are considered to be special order. Door units will not be credited unless they are found to be defective or built incorrectly.